



citizens
advice
bureau



ADVICE POINT NOW OPEN

(free access to Citizens Advice and other services)

LOCATION: outside Drumchapel CAB,
195c Drumry Road East, Drumchapel, G15 8NS.

OPEN 9am-5pm, Monday to Friday

Christmas holiday times:

Closes 12.30pm Thurs 24th Dec

Re-opens 9am 5th Jan 2021



The outdoor Advice Point is an additional feature to Drumchapel CAB's current service, and both will remain open beyond the pandemic. It has been entirely funded by the Scottish Government to meet the needs of the community during the pandemic.

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Members of the public will be able to see and speak to an advisor inside the Advice Point (pictured), via an audio visual touch screen. They simply press a code into the key pad on the wall to activate the service. The Advice Point is fully sound and weather proof, with ventilation and an automatic door locking system, hand- sanitiser and comfortable seating. CCTV is also in operation.

As well as direct access to our citizens advice service, the Advice Point will also offer a free telephone service to other support agencies: The Scottish Welfare Fund- Crisis Grant, Universal Credit Help to claim helpline, Citizens Advice Scotland national helpline, Drumchapel Foodbank, The Homeless Team, Consumer Advice Scotland, Jobseekers Allowance, Jobcentre Plus, Maternity, and ESA benefit claims helpline.

The Advice Point is safe to use, within government guidelines with a regular cleaning rota in operation after use. All interior surfaces will be coated with a bio-fogging product that kills all airborne viruses including the COVID-19 coronavirus.

Tel: 0141 944 2612

Email: bureau@drumchapelcab.casonline.org.uk

www.drumchapelcab.org.uk



Scottish Government
Riaghaltas na h-Alba

