

# <u>Drumchapel Housing - Coronavirus service updates 13 January 2021</u>

## **Repairs Service**

Emergency and Urgent repairs will continue to be processed. Routine repairs will be logged and processed when restrictions ease.

## Lettings

Lettings will continue using current contactless processes.

#### **Planned Maintenance**

Projects will remain suspended until the end of January and will recommence subject to easing of restrictions.

## **Cyclical Maintenance**

Landscaping and Common Close Cleaning will continue as normal. External Paintwork will continue.

## **Safety Checks**

Gas checks will continue as normal. Electric checks will continue on voids only.

#### **Inspections**

All technical and pre-inspections are suspended. Estate inspections can continue.

#### Office

Our office remains closed to the public and staff are still working from home. Please continue to call us on 0141 944 4902 to speak to team members.

