

## MESSAGE FROM CHAIRPERSON

I'd like to thank all the members who attended the Co-operatives 34th Annual General Meeting via virtual video conference on 10 September. The meeting was attended by 24 members and 2 non-members who logged on and 25 members who had sent proxy votes which allowed the meeting to be quorate. We are really pleased that we achieved this outcome and hope that those that attended enjoyed the new meeting format. We also held our Special General Meeting on the same night and members agreed to adopt the new Model Rules 2020.

We hope that next year's AGM we can be back to seeing members face to face in our office but we also know that achieving this year's AGM on screen has changed how we need to work to continue to keep the Co-operative operating effectively.

As you will know, our staff are all still working at home following the Government directive to stay at home if able to do so. All of our staff were set up to provide a full service to tenants and are available 9-5 Monday to Thursday and 9-4 on a Friday.

We appreciate that not all tenants are able to contact us using a computer or other device, however, it is clearly now more important that we communicate using these methods as we still have staff providing our services remotely.

We want to be able to help tenants to get access to equipment to allow you to connect with us and family and friends. Please contact our staff if you are interested in obtaining a device and we will seek grant funding or other ways of providing this.

The announcement on 22 September 2020 from the UK and Scottish Governments is clearly expecting people to stay at home if they can; this is the position with our staff who will remain working at home; on occasion you may see staff, this will mainly be to attend to urgent matters but homeworking is the way we are keeping staff safe.

Please contact us in the usual way if you have any queries or requests that we may be able to assist with.